

Internet Customer Service Professional Needed:

Mid-Hudson Cablevision is looking for an Internet Customer Service Professional to join its call center team.

Job Responsibilities:

- ▶ Answering phone calls and emails providing each customer with excellent customer service and technical support related to their voice and data services with Mid-Hudson Cablevision.
- ▶ Performing on – site service calls for troubleshooting customer's connection issues.

Qualifications:

- ▶ Customer Service experience a must. A drive to present the BEST in customer service at all times.
- ▶ Excellent verbal, interpersonal and written (spelling and grammar) communication skills.
- ▶ Proficient computer skills: Internet, Microsoft Office, Various Web Browsers and all recent Microsoft Windows software versions.
- ▶ Professional Appearance.
- ▶ A clean, valid NYS driver's license is a must.
- ▶ Must be able to work varying 8 hour shifts from 8am – 8:30pm Monday-Friday including 8:30am-5pm on Saturdays.

MID-HUDSON Cable
All the Right Connections

Apply online at www.mhcable.com
Mid-Hudson is an EOE.